# **BTM Property & Casualty Service Promise**

We get to know your business so well that as you grow and change, we help you reduce your total cost of risk and avoid surprises.

BTM's deep risk management
expertise
is accessible to every client,
proactively and when requested.

BTM's specialty services help you to become a safer and less costly risk to insure over time.

BTM integrates our service teams, systems and expertise with yours to educate, support and back up all risk management functions.

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Risk	
<b>Identification a</b>	nd
Assessment	

ASSESS business characteristics

**IDENTIFY** exposures

MONITOR client's business

# Insurance

Renewal and Marketing

DEVELOP specifications

NEGOTIATE

coverage

COUNSEL client to make insurance decisions

## **Our Services:**

## Loss Prevention

QUANTIFY insurance costs

ADVISE management

CREATE a risk control plan

Claims Advocacy

ESTABLISH procedures

ADVOCATE on client's behalf

RESOLVE complex or disputed claims

### **Our Services:**

Risk and Insurance Program Management

SCHEDULE client services

**CUSTOMIZE** Zywave

SUPPORT client specific projects

PLAN for insurance program continuity